# Chromebook Distribution

#### Do I have to use a Grimmway Chromebook?

No. You may use any device that has internet access. Preferably a device with a keyboard so you can work on assignments.

#### Who may request a Grimmway Schools Chromebook?

Any Grimmway student who is in need may request a device. We ask that if you have your own device that you can use, please refrain from requesting a Grimmway device so we can ensure that it is available so all students in need can have a device.

# What if I do not have internet service in my home?

The following options are avaiable:

**Spectrum-**Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.

**AT&T-**low-cost wireline home Internet service to qualifying households:

- With at least one resident who participates in the U.S. Supplemental Nutrition Assistance Program (SNAP)
- If you are a California resident and at least one member of your household receives Supplemental Security Income (SSI) benefits you also may qualify based on the same requirements that apply to SNAP participants.
- To Order, call 1(855)220-5211 (english) or 1(855) 220-5225 (Spanish)

**Grimmway Provided Hotspot-** Grimmway Schools is planning to have available a very limited number of home remote hotspots devices. Once devices become available, they will be distributed by those most in need. We are working on additional solutions for internet access and will inform you as they become available.

## How do I get a Chromebook?

Chromebooks will be available on school campuses between the hours of 11 am-1 pm:

- GA Shafter Chromebooks will be available beginning Monday, March 23rd.
- GA Arvin Chromebooks will be available beginning Tuesday, March 24th.

A parent or guardian must be present to sign out the Chromebook.

#### Will internet safety protocols still be in place when my student is at home?

No, only Grimmway Schools Chromebooks will be monitored by our school filter. Please ensure that if you are using your own device, that you have adequate safety filters installed.

## What if I have a problem with the Chromebook?

The Grimmway Schools IT provider, Signa Terra, has agreed to assist families with Grimmway Schools Chromebook devices or internet conectivity issues as related to distance learning. These services can be obtained by emailing support@grimmwayschools.org or by phone toll-free at 1-866-757-4462 between the hours of 8:00 am and 4:00 pm Monday thru Friday.